



Dear Valued Customer,

Community Bank is excited to announce we are upgrading our online banking systems to better serve your banking needs. This will allow our customers more convenient and expanded services. This transition will begin on **June 12, 2026**.

With the new Online Banking platform, you can:

- View and manage your accounts
- Deposit checks from your mobile phone
- Access online banking from our NEW mobile app
- Set alerts
- Pay bills online
- Transfer money

Important dates for all customers to be aware of during this conversion:

- **Internet Banking – Noon June 11, 2026 – Our current internet banking services will STOP and will no longer be available.** Please register with our new and improved digital banking beginning **June 15, 2026**, directly from our website, www.cbanktexas.com.
- **Mobile App** – To use the new app, please delete the old app on your phone and download the new app which you can find under **Community Bank Texas** in your app store, or from the link on our website, <https://cbanktexas.com/mobile-banking>.
- **Bill Pay** – Bill pay will be temporarily disabled. You will need to contact any vendors that would normally receive a payment after **June 11, 2026** and make alternative arrangements for payment. You will be able to set up new online payments in the new system starting **June 15, 2026**.
- **Debit Cards – June 11, 2026** – Debit cards will temporarily be disabled for one-hour between 4:00-5:00PM CST. This is an approximate down time. Your debit cards will be back in service after that time.
- **Debit Cards – June 12, 2026** – Debit cards will temporarily be disabled for one-hour between 10:00-11:00AM CST. This is an approximate down time. Your debit cards will be back in service after that time.

Community Bank is excited to continue to provide you better ways to bank. We appreciate your patience as we navigate through this process. Stop in at our bank, contact us at 903-236-4422 or visit www.cbanktexas.com for more information. Thank you for being a valued customer!

Sincerely,

Robert Hancock
President